

City of Newton
Department of Public Works
Utilities Division

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Memorandum

TO: Public Facilities Committee

FROM: Theodore J. Jerdee, Utilities Director

DATE: November 12, 2020

RE: Water Meter Billing Updates

As of November 12, 2020, this is the current status of the City's water meter billing issues

❖ Estimated Reads Status-

- 8,540 MTUs of our 29,000 MTUs are not reporting
- Approximately 32% of the system coming in as estimated reads.
- Request to Mueller Systems to ship 8,000 MTUs to replace MTUs that are not reporting
- Continuing to send letters to customers receiving an estimated read

❖ MTU Status-

- Additional MTUs ordered for stock
- Shipment of replacement MTUs anticipated by mid-December

❖ Antennae

- A second antennae to be added at all locations to collect data from the updated MTU's
- Mueller Systems to supply all materials and labor for additional antennae.
- This work has not been scheduled due to "supply chain issues."

❖ Firmware

- Mueller Systems to work with Utilities Division to upgrade firmware
- Awaiting equipment and will schedule work once it is received